

Please adopt VRS reimbursement rates that will cover costs for the recruitment and training of qualified interpreters for the VRS environment. Rates should also be adequate to cover further research and development efforts to improve the quality and access of VRS including on how to make VRS satisfy the need of sign language users while making emergency calls. I have seen a decrease in VRS quality and availability. I need VRS to be able to have full telecommunication access at home and at work.